

**HERONS GLEN RECREATION DISTRICT  
FACILITIES & AMENITIES ADVISORY COMMITTEE  
Monday, March 7, 2024 - 1:00 p.m.  
MINUTES  
Card Room C/Zoom**

<b>MEMBERS</b>	<b>Present</b>	<b>OTHERS</b>	<b>Present</b>
Mark Finewood	X		
Glen Holmes	-	<b>Karen Mars, Board Liaison</b>	-
Sherry Long, Vice Chair	X	<b>J.B. Belknap, General Manager</b>	X
James Meidl	X	<b>Karon Bennett, Asst. GM</b>	X
George Milot	X	<b>Wendy Shea, Activities &amp; Events Coordinator</b>	X
Kim Roerk	Zoom	<b>Supervisor Howard Young</b>	X
Elaine Sawyer, Chair	X		
Teresa Pipal, Alternate	Zoom	<b>Residents:</b>	<b>5</b>
Mary Koenig, Alternate	X		

- I. **CALL TO ORDER** –Chair Sawyer called the meeting to order at 1:00 p.m.
- II. **WELCOME**– Chair Sawyer welcomed those in attendance and those on Zoom to the March 7, 2024, Facilities and Amenities Advisory Committee meeting.
- III. **APPROVAL OF MEETING MINUTES (February 1, 2024)** – Chair Sawyer asked for approval of the Facilities & Amenities Advisory Committee minutes for February 1, 2024. Mark Finewood moved to accept the minutes for January 4, 2024. Sherry Long seconded the motion. A vote was taken, and the minutes were approved as presented.
- IV. **OLD BUSINESS –**
  - A. **Report on prior concerns referred to Management –**  
GM Belknap reported on the following:
    - 1) Pickleball - Accurate Pavers are currently on site to prepare the East end of the new courts for paver installation which will occur the following day. Once the pavers are down, the bleachers will be placed on the new pavers and the East entrance will be unlocked. Then, when the shade structure is assembled, Stultz Construction will come back and have the concrete company remove some of the pavers to put the structure footers in. Following the season, Mor Sports will return and install the lights and re-paint the new courts. They have assessed our four older courts, and we are awaiting their proposal to rehab them.
    - 2) Bocce Issue – Management is aware of the issues and problems with the shade structure drainage onto the Bocce Courts MorSports will re-laser level, reset the irrigation boxes and add 1 ton of clay to each court in the upcoming weeks.
    - 3) Window/Door Replacement to the Clubhouse – BNT will be coming out to replace certain windows around the clubhouse that were damaged from the hurricane and will replace the panic doors at the restaurant which presently have to be locked from the outside and therefore do not allow the panic door to open during business hours.
    - 4) Three Bond Projects that are currently being addressed:
      - a) Storage Building- Due to the cost of a storage building being \$200 a square foot, the Board is considering purchasing customize storage containers that have electricity and A/C. Management is also looking into the additional pricing on

pouring the concrete footers, a general contractor to level the area & perform a soil compaction test, a survey of the area, permitting, and modifying the LDO.

- b) Restrooms at the Driving Range – Management has contacted construction companies on the viability of incorporating two new restrooms inside the current cart barn and the cost of a lift station for said restrooms.
- c) Ballroom Renovation – A committee has been formed and are currently meeting to determine the scope of the renovation for the ballroom this summer.

**B. Report on prior issues referred to the Board –** No issues were referred to the Board.

**C. Report on prior issues that required further study –** Chair Sawyer stated that at the last meeting the “Wish List” requests of use of targeted donation funds would have to be kept by a member of the Facilities & Amenities Advisory Committee. Chair Sawyer volunteered to maintain the book of “Wish List” requests of targeted donation funds for 6 months. Supervisor Young informed the committee that the recent strategic survey that was completed in February included a section that requested resident input for items or amenities wanted or needed.

## **VI NEW BUSINESS –**

### **A. Resident concerns/requests regarding maintenance, improvement, logistics and safety of buildings and grounds.**

Jim Meidl asked why the pool lights are on until 10:00 p.m. each day with no one on the pool deck. GM Belknap stated that once the Health Department approves the permit, the pool hours will be extended until 10:00 p.m. Pool lights will go out at 10:00 p.m.

Sherri Long complemented the pool service as amazing in that there are now menus, water for residents, and prompt service.

Sherri Long also stated that she has seen people get out of their cars and go all the way around the Pro Shop and enter the pool area by asking someone already on deck to open the door for them. She stated that the car that the people got out of did not have an HGRD resident sticker. GM Belknap stated that the new card/fob system is working but is not fool proof if residents open doors for people or prop the doors open. He said that if any residents see someone that comes from the parking lot and their car doesn't have a sticker, they should take a photo of the license plate and send it to him, and he can check with HOA. If they are illegally using the pool, we can ban them from entering the front gate.

Joyce Lipkin had a few questions/concerns on the restaurant operations:

- 1) The menu lacks healthy options.
- 2) Was told she could not have the sauce on the side on a pasta dish.
- 3) Asked how many seats were lost in the restaurant/lounge due to the renovation – Supervisor Young stated approximately 13 seats were due to the enlarged bar area.
- 4) Comment Card box and cards are not in the entry way of the restaurant anymore.
- 5) Will management be extending the food service hours and menu options.

GM Belknap stated that he will ask Janine and Chef Mayberry about the concerns that she has pointed out. GM Belknap stated that the recent survey results showed that 71% of respondents can be considered “promoters” of Herons Glen in that they would recommend HG to others who might be considering moving to the area. He said that we have made improvements but still have room to improve, but overall the survey results were positive.

Andy Edmunds stated that the lounge food is not “Pub” food and an example of that is the inclusion of escargot in this month’s new menu and the removal of the fried calamari. She also felt there may be too many menu items on the menu. She also pointed out that the Ladies Night which features a painting night and gives the participants cheese and crackers and fruit, with a half carafe of wine for \$50. In comparison, the Men’s Night which offered a steak dinner along with unlimited bourbon for \$55. She feels that management should analyze the two. Karon Bennett stated that only 14 seats remain for Ladies Night. Andy Edmunds asked that there be a dessert menu and it have items such as “small” bite size desserts to choose from. She also asked when or if the Sunday Brunch will be changing to a la carte Breakfast on Sundays and had an issue with the restaurant not having any Mimosa or Bloody Mary’s available on Sundays until 11:30 a.m. when the Brunch begins at 9:30 a.m.

Sherri Long said the restaurant/lounge has been out of Bud Light Draft for two weeks and questioned why the HGRD does not get rent or a percentage of the personal trainers’ income at the Fitness Center. GM Belknap said he would check out why there has been no draft Bud Light and stated that the personal trainers are residents and serve as an amenity for many residents who need help, but he will keep an open mind about the possibilities in the future to charge the personal trainers in some way.

A discussion ensued on how late the restaurant should be open each day and how late the bar should be open. Mary Koenig wants the lounge to be open on Thursday night when the entertainment is in the ballroom for those that do not want to listen to music but instead just want to have a drink or two in the lounge. At the present time the lounge closes at 7:00 p.m. and the only place to get a drink is in the ballroom where the music is playing. GM Belknap stated that the entertainment will be going back into the lounge as of April 1<sup>st</sup>. After a discussion on what the residents’ expectations are as to the time the restaurant is open on Wednesdays through Saturday, along with the time that the bar should be open on those days – the group stated that they would like to see that the restaurant kitchen closes at 8:00 p.m. and the bar closes at 9:00 p.m.

**B. Resident concerns/requests regarding recreational activities** – there were no resident concerns/requests that were brought up at the meeting.

**C. Resident concerns regarding recurring problems in the general operation of F&B and CLIS** – no recurring problems were brought up at the meeting.

**VII NEXT MEETING DATE** – Monday, April 4, 2024, at 1:00 p.m. in Card Room C/Zoom.

**VIII ADJOURNMENT** – Meeting adjourned at 2:13 p.m.

APPROVED:

Approved  
Elaine Sawyer, Chair

April 4, 2024  
Date